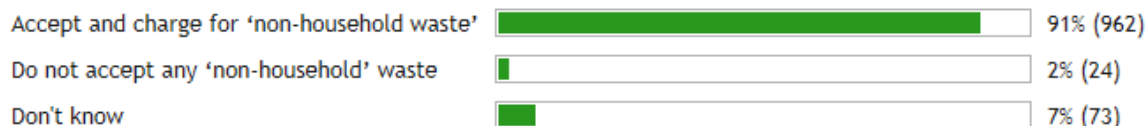


Annex 1 Public Consultation Summary

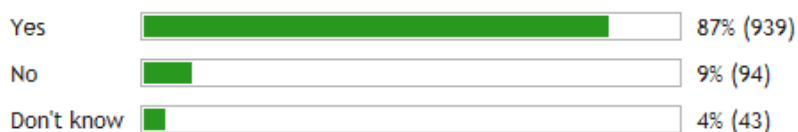
Question 1 - Non Household Waste

How should the Council save money on 'Non-Household Waste'?



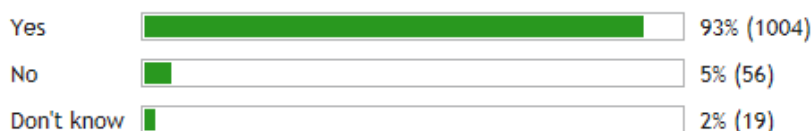
Question 2 - Commercial Activities

Should the Council allow commercial waste activities to occur on HWRC sites?



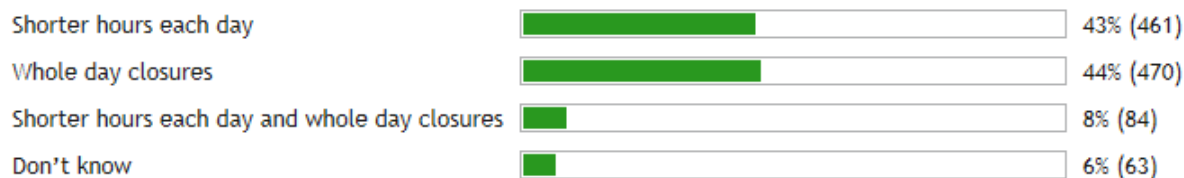
Question 3 - Reusable Items

Should the Council allow reusable items to be sold from HWRC sites?



Question 4 - Opening Hours

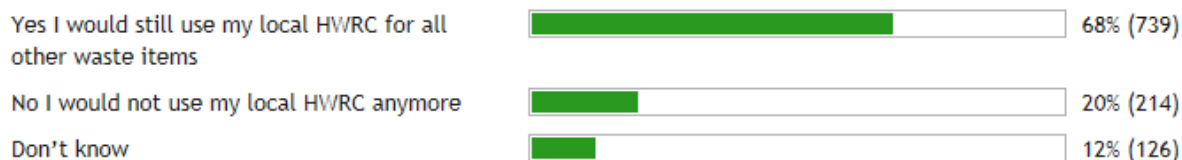
If there was a reduction in the number of hours HWRCs were open, what would be your preference?



Question 5 - Changing Services Provided at Different HWRC Sites.

Would you use your local HWRC if it no longer accepted refuse?

The site would still accept all other waste for recycling and composting.

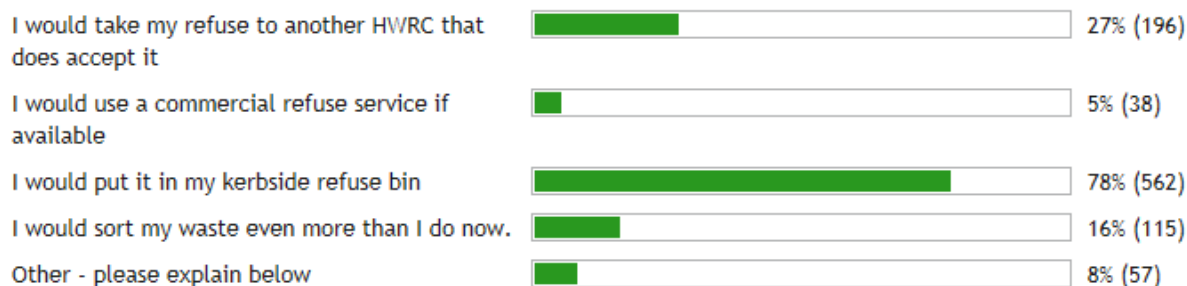


Question 5a - If residents answered

'Yes I would still use my local HWRC sites for all other waste items' (68%)

they were then asked the following question. Residents could choose more than one option.

5a. What would you do with your refuse?



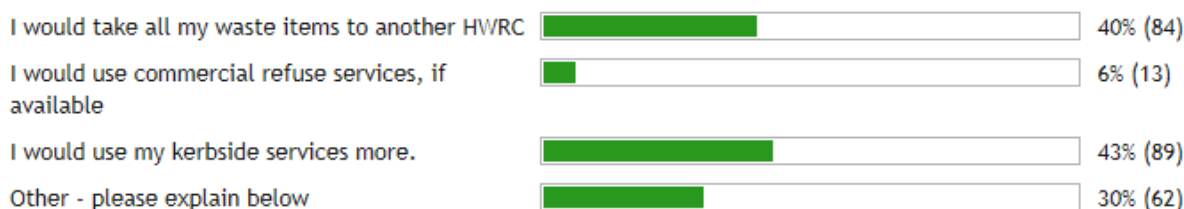
The most common other response was

Question 5b - If residents answered

'No I would not use my local HWRC anymore' (20%)

they were then asked the following question. Residents could choose more than one option.

5b. What would you do with all your waste items?

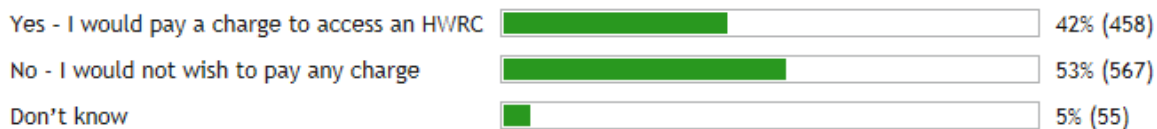


The most common 'other' response was

Question 6 - Charging to use HWRC sites

Legislation does not support the ability to charge residents to use the HWRCs to deposit their household waste. However, the Council asked resident's opinion if legislation allowed it.

If legislation allowed, would you pay a charge per visit to use a HWRC? This charge would cover all household waste in your vehicle.



If residents answered:

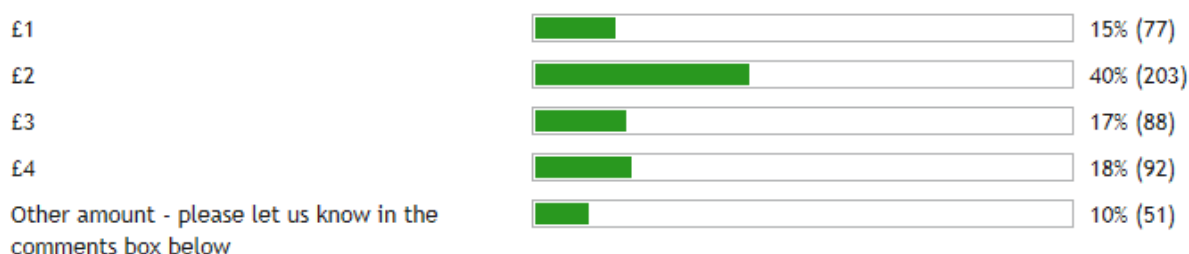
'yes- I would pay a charge to access a HWRC' (42%)

They were then asked the following question.

6b. What would you consider paying to use HWRC Sites?

This question is for information gathering purposes only. At the present time, the Council cannot charge residents to use HWRCs

If there was a charge to access HWRC sites, what do you think would be a fair price to pay per visit?
This charge would cover all household waste in your vehicle.



Question 7 - Would you like to make any other comments regarding this consultation?

519 residents/groups answered this question via the consultation portal and 20 residents/groups emailed their comments directly to Council. 983 comments were identified as residents made several or more different comments about the consultation.

The following themes were identified as being common comments from residents.

1. Concerns
2. Ideas or suggestions
3. Objections.
4. HWRC's in general
5. Consultation
6. Other

1. Concerns

Concerns- Site Closures	%	#
Concerned that site closures will cause fly tipping	12	63
Concerned that site closures will mean that alternative sites will need to be used - increased journey times/fuel costs	4	23
Site closures would cause difficulty for the elderly and disabled users	1	7
The area is getting more built up so cannot afford site closures	4	14
Site closures will lead to a reduction in environmental performance (eg reduced recycling, more pollution/landfill, more congestion)	13	68
Total	33	175

Concerns- Proposed Changes	%	#
Concerned proposed changes will mean that alternative sites will need to be used - increased journey times/fuel costs	1	3
Proposed changes will lead to a reduction in environmental performance (eg reduced recycling, more pollution/landfill, more congestion)	4	23
The area is getting more built up so cannot afford proposed changes	1	3

Proposed changes would cause difficulty for the elderly and disabled users	<1	1
Concerned proposed changes will cause fly tipping	33	173
Total	39	203

2. Ideas or suggestions

Ideas or suggestions	%	#
Introduce alternative opening times (incl. mid-week closures and specified opening times for commercial waste deposits)	5	24
Good idea to have HMRC's next to / attached to a supermarket	<1	2
There should be a mix of paid for and chargeable services/disposals	3	18
Should provide other services to generate income e.g. car valeting service, charity donation option	9	49
Image of the centres needs to be improved - less mucky, more social	<1	2
Would accept additional charges providing they were reasonable	7	39
Prefer it if the cost could be added to council tax	6	31
Provide a better / more varied kerb side collection service	5	24
More sites should accept different types of waste / refuse	2	8
Would prefer some sort of token / voucher system	1	3
Total	38	200

3. Objections

Objections	%	#
Do not change opening times	1	7
Do not agree with additional charges	8	40
Would only accept proposed changes if local HWRC remained open	<1	2
Do not agree with any closures / all sites should remain open	11	57
Please keep / do not shut Stanford	5	29
Please keep / do not shut Dix Pit	5	29
Please keep / do not shut Oakley Wood	6	33
Please keep / do not shut Redbridge	2	11
Total	38	208

4. HWRC's in General

HWRC's in General	%	#
A lot of HWRCs are badly designed (incl. bad queuing system, limited visibility, slow traffic flow, bad signage)	3	17
Existing sites are too far away - journey times and fuel costs	10	56
Total	13	73

5. Comments about consultation

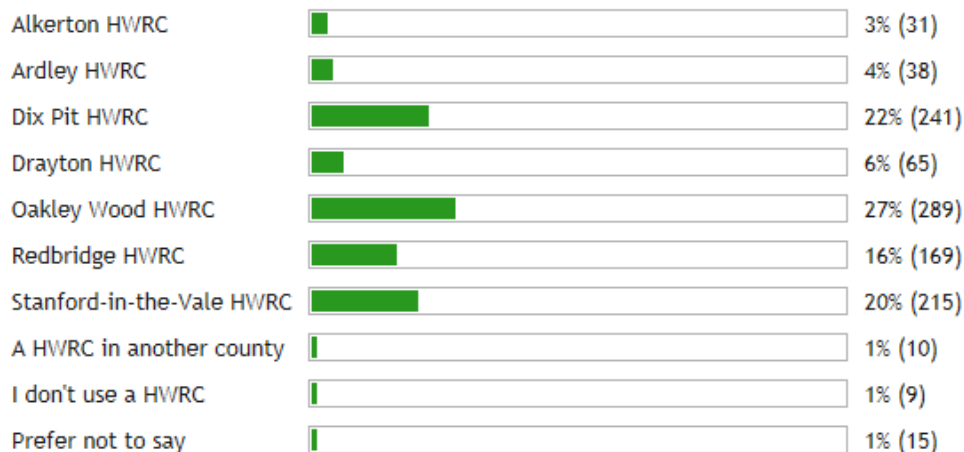
Comments about consultation	%	#
Consultation not being publicised enough / timing being short	3	17
Bemoaning survey / wording	10	53
Total	13	72

6. Other-

52 other comments were made. (10%)

Question 8 - About you

Which household waste recycling centre do you mainly use?



Statistically significant differences between HWRC users. (Statistical level-95%)

Q.1 Non-household waste- Stanford in the Vale HWRC users (95%) are statistically more likely to agree with accepting and charging for non-household waste than Alkerton (80%) and Oakley Wood (90%) HWRC users

Q1. Non-household Waste. Vale of the White Horse residents (95%) are statistically more likely to agree with accepting and charging for non-household waste than Cherwell (89%) and South Oxfordshire residents (89%) users

Q.2 Commercial Activities. Alkerton HWRC users (71%) are statistically less likely to allow commercial waste activities than Ardley (95%), Dix Pit (86%), Drayton (89%), Redbridge (90%) and Stanford in the Vale (92%)

Q.3 Reusable Items. Drayton HWRC users (85%) are significantly less likely to allow reusable items to be sold from sites than Ardley (100%), Dix Pit (96%) and Oakley Wood (93%) users.

Q.3 Reusable Items. West Oxfordshire residents (97%) are significantly more likely to allow reusable items to be sold from sites than Oxford City (89%), SODC (92%) and VOWH (91%) residents.

Q.5 Alternative Services. All other HWRC users were statistically more likely than Ardley HWRC users (50%) to use their HWRC if it no longer accepted refuse.

Q. 6. Paying to access a HWRC. Stanford in the Vale HWRC users (52%) are significantly more likely to pay a charge to access an HWRC (if legislation allowed)

than Alkerton (32%), Ardley (32%), Drayton (37%), Oakley Wood (42%) and Redbridge (32%) HWRC users. (Dix Pit 47%)

13 of the 17 comments concerning 'not being enough publicity about the consultation' and 'the timing being too short' were from Oakley Wood residents

Responses from:

Parish Councils:

Aston, Cote, Shifford & Chimney Parish Council
Astons and Deddington Parish Council
Banbury Ruscot CDC/BTC Banbury Calthorpe OCC
Benson Parish Council
Bloxham Parish Council
Bourtons Parish Council
Brize Norton Parish Council
Cassington Parish Council
Chadlington Parish Council
Charlbury Parish Council
Cholsey Parish Council
Crowmarsh Parish Council
Drayton St Leonard Parish Council
Dorchester Parish Council
Duns Tew Parish Council
East Hendred Parish Council
Harpsden Parish Council
Headington & Quarry Parish Council
Hinton Waldrist Parish Council
Horley Parish Council
Kennington Parish Council
Middleton Stoney Parish Council
South Stoke Parish Council
Stonesfield Parish Council
Taynton Parish
Uffington Parish Council
Wroxton & Hook Norton Parish Council

Parish Councillors:

Childrey Parish councillor
Shrivenham Parish councillors (2)
Littlemore Parish Councillor
Wroxton & Hook Norton Division

Town Councils:

Wallingford Town Council

Districts:

South Oxfordshire and Vale of the White Horse District Councils